

Midway Rentals Rental Policies

Deposit/Cancellation Fee:

The deposit is an amount of money, based on the overall contract, put down initially to reserve the items for you and to assure that no one else can rent these items. Without a deposit all contracts are considered quotes only and the items on them may be rented to others. The deposit also acts as a cancellation fee in the event the entire contract is cancelled.

Damage Waiver:

Damage waiver is a 10% fee added to your contract which, in turn, keeps you from having to replace an item that was broken at your event. For example if a plate or glass slips from a guest's hand and shatters, you simply bring a piece of the broken item to us and the damage waiver takes care of the broken item. Damage waiver is nonrefundable, does not cover loss of rented items, and is not applicable if items are taken out of state.

Delivery/Pickup:

Delivery and pickup at Midwest Rentals is a “tailgate delivery” by default. This means that the items are dropped off at the nearest possible point that a Midwest Rentals delivery vehicle can easily reach. Likewise pickups should be arranged so that they are in the same spot as the delivery. If delivery personnel are required to deliver differently, whether inside, upstairs, or around back, it may increase the cost of delivery.

Delivery and pickup charges are based on distance and number of people required for delivery. We can only quote approximate or ballpark figures before a contract is made. Delivery and pickup is not included in the primary rental price. Deliveries and pickups done outside of our normal business hours are possible but are subject to an increase in the price of the delivery or pickup.

Delivery and pickup fees are separate from setup and teardown fees.

Setup/Teardown:

Setup and teardown charges are based on number of items to be setup and number of people it will take to accomplish this in the time allotted. Setup and teardown fees are not included in the primary rental price with the exception of some tents. These fees are also separate from delivery and pickup fees.